



#4 2755
2151
04-05-01

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

WILLIAM T. ROWSE et al.

Serial No.:

09/554,661 14/547 661

Group Art Unit: 2755

Examiner: UNASSIGNED

Filed: April 12, 2000

RECEIVED

For: SYSTEM FOR PROCESSING A CUSTOMER CONCERN

MAR 21 2001

Attorney Docket No.: FMC 1185 PUS

Technology Center 2100

ASSOCIATE POWER OF ATTORNEY (37 C.F.R. § 1.34(b))

Commissioner for Patents
United States Patent and Trademark Office
Washington, D.C. 20231

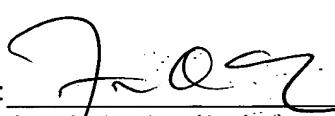
Sir:

Please recognize as an Associate Attorney in this case:

David S. Bir
BROOKS & KUSHMAN P.C.
1000 Town Center
Twenty-Second Floor
Southfield, Michigan 48075
(248) 358-4400
Reg. No. 38,383

Respectfully submitted,

By:


Frank A. Angileri
Registration No. 36,733

Date: 3/14/01

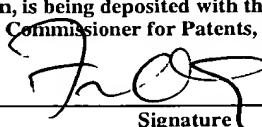
BROOKS & KUSHMAN P.C.
1000 Town Center, 22nd Floor
Southfield, Michigan 48075
(248) 358-4400

CERTIFICATE OF MAILING UNDER 37 C.F.R. § 1.8

I hereby certify that this paper, including all enclosures referred to herein, is being deposited with the United States Postal Service as first-class mail, postage pre-paid, in an envelope addressed to: Commissioner for Patents, United States Patent and Trademark Office, Washington, D.C. 20231 on:

3/14/01
Date of Deposit

Frank A. Angileri
Attorney Name


Signature